



HAVE YOU HEARD ABOUT THE DDAWNY FAMILY COMMITTEE?

Get Involved, Advocate for Your Loved Ones.... Learn More...Join Us
For more information visit **DDAWNY.org**

A collaborative group of member voluntary agencies that provide services to people with developmental disabilities. While honoring individual agency missions, it is the intent of the Alliance to assist agencies to develop relationships, promote unified strategies and share risks for the mutual gain with and for the benefit of people with developmental disabilities.

FOR FURTHER INFORMATION

Region 1 New York Developmental Disabilities Regional Offices (DDRO) Western

1200 EAST & WEST ROAD • WEST SENECA, NY 14224
(716) 517-2000

New York State Justice Center for the

Protection of People with Special Needs

24/7 Hotline Toll Free 1-800-624-4143
www.justicecenter.ny.gov



DDAWNY
Developmental Disabilities Alliance of WNY
Family Committee

Find us on:



2019

This guide is intended to assist individuals, family members, community organizations and school district personnel who are seeking services and community supports to meet the needs of people with developmental disabilities.

GUIDE TO SERVICES

CO-SPONSOR



DDAWNY - DEVELOPMENTAL DISABILITIES ALLIANCE OF WESTERN

AGENCY	ADULT DAY PROGRAMS	FAMILY SUPPORT SERVICES/TRAINING	HEALTH/CLINIC	EARLY INTERVENTION/ SCHOOL AGE	RECREATION	RESIDENTIAL/ HOUSING	RESPIRE	IN-HOUSE SUPPORTS	VOCATIONAL/ EMPLOYMENT
ALLEGANY ARC 240 O'Connor Street, Wellsville, NY 14895	X	X	X		X	X	X		X
ALLEGANY REGIONAL DEVELOPMENT CORP. 100 Main Street, Suite 11, Salamanca, NY 14779		X			X		X		
THE ARC OF ERIE COUNTY 2643 Main Street, Buffalo, NY 14214	X	X	X	X	X	X	X	X	X
THE ARC OF GENESEE ORLEANS PO Box 988, 64 Walnut Street, Batavia, NY 14020	X	X			X	X	X		X
THE ARC OF LIVINGSTON-WYOMING 18 Main Street, Mount Morris, NY 14510	X	X	X	X	X	X	X	X	X
ASPIRE OF WNY 2356 North Forest, Getzville, NY 14068	X	X	X	X		X	X	X	X
AUTISM SERVICES, INC. 40 Hazelwood Drive, Amherst, NY 14228	X	X		X	X	X	X	X	X
BAKER VICTORY SERVICES 790 Ridge Road, Lackawanna, NY 14218		X	X	X		X		X	X
BORNHAVA 25 Chateau Terrace, Snyder, NY 14226		X		X					
BUFFALO HEARING AND SPEECH CENTER 50 E. North Street, Buffalo, NY 14203			X	X					
CANTALICIAN CENTER FOR LEARNING, INC. 2049 George Urban Blvd, Depew, NY 14043	X			X					X
CDS MONARCH 860 Hard Road, Webster, NY 14580	X	X			X	X	X		X
CHAUTAUQUA ADULT DAY CARE CENTERS, INC. 358 E. 5TH Street, Jamestown, NY 14701	X						X		
COMMUNITY SERVICES FOR EVERY1 180 Oak Street, Buffalo, NY 14203	X	X		X	X	X	X	X	X
CRADLE BEACH CAMP 8038 Old Lake Shore Road, Angola, NY 14006					X		X		
DEAF ACCESS SERVICE, INC. 2495 Main Street, Suite 446, Buffalo, NY 14214	SIGN LANGUAGE INTERPRETATION								
EARLY CHILDHOOD DIRECTION CENTER c/o Children's Hospital 219 Bryant Street, Buffalo, NY 14222		X		X					
EPILEPSY ASSOCIATION OF WNY 339 Elmwood Avenue, Buffalo, NY 14222		X							X
EXCALIBUR LEISURE SKILLS CENTER, INC. 90 North Drive, Buffalo, NY 14216		X			X		X		
GOODWILL INDUSTRIES OF WNY, INC 1119 William Street, Buffalo, NY 14206	X								X
HEADWAY OF WNY 2635 Delaware Avenue, Buffalo, New York 14216		X							
HERITAGE CHRISTIAN SERVICES (Buffalo Office) 3790 Commerce Ct., Ste. 800, N. Tonawanda, NY 14120	X	X	X		X	X	X	X	X
HERITAGE CHRISTIAN SERVICES (Rochester Office) 275 Kenneth Dr., Suite 100, Rochester, NY 14623	X	X	X		X	X	X	X	X
HILLSIDE CHILDREN'S CENTER 50 Batavia City Centre, Batavia NY 14020						X			

GUIDE TO SERVICES 2019				Note: Agencies listed are members of the Developmental Disabilities Alliance of Western New York (DDAWNY)			
PHONE/FAX	INTERNET/EMAIL ADDRESS		COUNTIES SERVED		AGES		
585-593-5700 FAX 585-593-4529	web: www.alleganyarc.org		ALE		All		
716-945-4100 FAX 716-9454104	e-mail: donna.reynolds@allegany.regional.org		ALE, CAT, CHA, ERIE, GEN, ORL		All		
716-833-8603 FAX 716-833-8622	www.arceriecounty.org intake@arceriecounty.org		ERIE		All		
585-343-1123 FAX 585-343-8976	web: www.arcoforleans.org/ e-mail: jpegelow@arcoforleans.org		GEN, ORL		All		
585-658-2828 FAX 585-658-4109	web: www.lwarc.org e-mail: jthomas@lwarc.org		LIV, WYM		All		
716-838-0047 FAX 716-831-1145	web: www.aspirewny.org e-mail: info@aspirewny.org		CAT, CHA, ERIE, NIA		All		
716-631-5777 FAX 716-631-9234	web: www.autism-services-inc.org e-mail: vfedericoni@autism-services-inc.org		ERIE, NIA, GEN		All		
716-828-9500 FAX 716-828-9526	web: www.bakervictoryservices.org e-mail: info@bakerservices.org		ERIE, ALE, CAT, CHA, GEN, NIA, ORL, WYM		All		
FAX 716-839-1656	web: www.bornhava.org e-mail: info@bornhava.org		ERIE, GEN, NIA, ORL, WYM		Birth-5		
716-885-8318 FAX 716-885-4229	web: www.askbhsc.org e-mail: jsonnenberg@askbhsc.org		ALE, CAT, CHA, ERIE GEN, NIA, ORL, WYM		All		
716-901-8700 FAX 716-901-8800	web: www.cantaliciancenter.org e-mail: info@cantaliciancenter.org		ERIE, NIA		All		
585-341-4600 FAX 585-341-1234	web: www.cdsmonarch.org e-mail: francesca.wetmorerivera@cdsmonarch.org		MON, WAY		All		
716-665-4899 FAX 716-665-4822	web: www.seniordayprograms.com e-mail: fbercik@seniordayprograms.com		CHA		60+		
716-883-8888 FAX 716-362-0720	web: www.csevery1.com		ALE, CAT, CHA, ERIE, NIA, GEN, ORL, WYM		All		
716-549-6307 FAX 716-549-6825	web: www.cradlebeach.org e-mail: Bbrusk@cradlebeach.org		ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM		8-16 SC 9+ Respite		
716-335-9170 FAX 716-833-7480	web: www.wnydas.org e-mail: shanson@wnydas.org		ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM		18+		
716-408-2589 FAX 716-436-2583	web: www.wchob.org/ECDC e-mail: ECDC@kaleidahealth.org		ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM		Birth-5		
716-883-5396 FAX 716-883-5403	web: www.epilepsywny.org		ALE, CAT, CHA, ERIE, NIA, ORL		All		
716-831-3188 FAX 716-838-0115	web: www.excaliburl.com e-mail: jim@excaliburl.com		ALE, CAT, CHA, ORL ERIE, GEN, NIA, WYM		All		
716-854-3494 FAX 716-854-1988	web: www.goodwillwny.org e-mail: info@goodwillwny.org		ERIE		18+		
716-408-3100 FAX 716-882-1289	web: www.headwayofwny.org e-mail: support@headwayofwny.org		CAT, CHA, ERIE, ORL, NIA, WYM		All		
716-743-2020 FAX 716-743-1838	web: www.heritagechristianservices.org e-mail: info@heritagechristianservices.org		LE, CAT, CHA, CHE, ERIE, LIV, GEN, MON, NIA, ONT, ORL, SCH, SEN, STE, WAY, WYM, YAT		All		
585-340-2000 FAX 585-340-2006							
585-344-0134 x104 FAX 585-343-7943	web: www.hillside.com e-mail: adelprio@hillside.com		ALE, CAT, CHA, ERIE, GEN, NIA MON, ORL, WYM		3-26		

AGENCY	ADULT DAY PGM	FAM SUP SVC/TRNG	HEALTH/ CLINIC	EA INT/ SCH AGE	REC	RESID/ HOUSING	RESPIRE	IN-HOUSE SUP	VOC/ EMP
HOLY CHILDHOOD 100 Groton Parkway, Rochester, NY 14623	X		X	X	X		X		X
INTANDEM (formerly THE REHABILITATION CENTER) 1439 Buffalo Street, Olean, NY 14760	X	X	X	X	X	X	X	X	X
INTANDEM (formerly EMPOWER) 9812 Lockport Road, Niagara Falls, NY 14304	X	X	X	X		X	X	X	X
LEARNING DISABILITIES ASSOCIATION OF WESTERN NEW YORK 2555 Elmwood Avenue, Kenmore, NY 14217	X	X		X	X	X	X	X	X
LIFESPAN 1900 South Clinton Avenue, Rochester, NY 14618	X	X					X		
LIFETIME ASSISTANCE, INC. 425 Paul Road Rochester, NY 14624	X	X	X	X	X	X	X	X	X
MAKE LEMON AIDE FOUNDATION FOR CEREBRAL PALSY PO Box 674, Hamburg, NY 14075		X							
MIRACLE LEAGUE OF WNY PO Box 833, Grand Island, NY 14072					X				
OPPORTUNITIES UNLIMITED OF NIAGARA 2393 Niagara Falls Blvd., LPO Box 360, Niagara Falls, NY 14304	X	X	X		X	X	X	X	X
PATHWAYS, INC. 33 Denison Parkway, West Corning, NY 14830	X	X		X	X	X	X	X	X
PARENT NETWORK OF WNY 1000 Main Street, Buffalo, NY 14202		X		X					
PEOPLE INC. 1219 North Forest Road, Williamsville, NY 14221	X	X	X	X	X	X	X	X	X
PERSON CENTERED SERVICES CARE COORDINATION ORGANIZATION 560 Delaware Avenue, Suite 400, Buffalo NY 14202	CARE COORDINATION								
PREVENTION 1ST One Grove Street, Pittsford, NY 14534		X							
PRIME CARE COORDINATION	CARE COORDINATION								
THE RESOURCE CENTER 200 Dunham Avenue, Jamestown, NY 14701	X	X	X	X	X	X	X	X	X
ST. MARY'S SCHOOL FOR THE DEAF 2253 Main Street, Buffalo, NY 14214	X	X	X	X	X	X			X
SUBURBAN ADULT SERVICES, INC. (SASI) 960 West Maple Court, Elma, NY 14059	X	X	X		X	X	X	X	X
SUMMIT CENTER 150 Stahl Road, Getzville, NY 14068	X	X	X	X	X		X	X	X
WNY ADAPTIVE WATER SPORTS 3621 Stony Point Road, Grand Island, NY 14072					X				
YAD B'YAD/HAND IN HAND 2640 North Forest Road, Getzville, NY 14068		X			X				

PHONE/FAX	INTERNET/EMAIL ADDRESS	COUNTIES SERVED	AGES
585-645-4397 FAX 585-359-3722	web: www.holychildhood.org e-mail: ddedee@holychildhood.org	GEN, LIV, MON, ONT, SEN, STE, WAY, WYM	All
716-375-4747 FAX 716-375-4844	web: www.intandem.org e-mail: trc.info@intandem.org	CAT	All
716-297-0798 FAX 716-297-0998		NIA	All
716-874-7200 FAX 716-874-7205	web: www.ldaofwny.org e-mail: information@ldaofwny.org	CHA, ERIE, NIA, CAT, ORL, WYM, GEN, ALE	3+
585-244-8400 FAX 585-244-9114	web: www.lifespan-roch.org e-mail: jrowe@lifespan-roch.org	LIV, MON, ONT, WYM, WAY	45+
585-426-4120 FAX 585-426-4755	web: www.lifetimeassistance.org e-mail: erniehaywood@lifetimeassistance.org	GEN, ORL, MON	All
716-773-9600	web: www.makelemonaide.org e-mail: FightCP@makelemonaide.org	ALE, CAT, CHA, CHE, ERIE, LIV, GEN, MON, NIA, ONT, ORL, SCH, SEN, STE, WAY, WYM, YAT	All
716-773-9600	web: www.miracleleaguewny.org e-mail: admin@miracleleaguewny.org	ALE, CAT, CHA, ERIE GEN, NIA, ORL, WYM	3+
716-504-2625 FAX 716-504-2623	web: www.oppunlimited.org e-mail: info@oppunlimited.org	ERIE, NIA	All
607-937-3200 FAX 607-937-3202	web: www.pathwaysforyou.org e-mail: info@pathwaysforyou.org	ALE, BRO, CHE, ERIE, LIV, MON, ONT, SCH, SEN, STE, TOM, WYM, YAT	All
TOLL 1-866-277-4762 716-332-4170 FAX 716-332-4171	web: www.parentnetworkwny.org e-mail: info@parentnetworkwny.org	ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM	All
ADM 716-880-3700 716-817-7400 FAX 716-634-3889	web: www.people-inc.org e-mail: communications@people-inc.org	ALE, CAT, CHA, ERIE, GEN, MON NIA, ORL, WYM	All
888-977-7930	web: www.personcenteredservices.com e-mail: connect@personcenteredservices.com	ALE, CAT, CAY, CHA, CHE, ERIE, GEN, LIV, MON, NIA, ONT, ORL, SCH, SEN, STE, WAY, WYM, YAT	3+
585-383-6505	web: www.prevention1st.org e-mail: info@prevention1st.org	ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM	All
1-844-347-3168	web: www.primecareny.org	ALE, CAT, CHA, CHE, ERIE, LIV, GEN, MON, NIA, ONT, ORL, SCH, SEN, STE, WAY, WYM	All
716-483-2344 FAX 716-661-1419	web: www.resourcecenter.org e-mail: carol.peterson@resourcecenter.org	CAT, CHA, ERIE	All
716-834-7200 (V/TTY) FAX 716-834-7259	web: www.smsdk12.org e-mail: timk@smsdk12.org	ALE, CAT, CHA, ERIE, GEN, NIA, ORL, WYM	0-21
TOLL 1-855-805-7274 716-805-1555 FAX 716-805-1444	web: www.sasinc.org e-mail: info@sasinc.org	ALE, CAT, CHA, ERIE, NIA, WYM	3+
716-629-3400 FAX 716-629-3499	web: www.thesummitcenter.org e-mail: www.thesummitcenter.org/contact	ALE, CAT, CHA, NIA ERIE, GEN, ORL, MYM	All
716-553-7670	web: www.adaptivewatersports.org	ERIE, NIA, ORL	10+
716-204-5380 FAX 716-866-7152	web: www.yadbyad.org e-mail: yadbyad@bjebuffalo.org	ERIE, NIA	All

CATEGORY DESCRIPTIONS

COUNTIES SERVED

Adult Day Programs- provides supports and assistance that link people to their community (volunteering, exploring hobbies, making friends).

Family Support Services/ Training- family-directed, system of comprehensive services, designed and developed to enhance a family's ability to provide in-home care to their family members with a developmental disability.

Health/Clinic- organizations that offer a variety of medical services and therapies.

Early Intervention/School Age- variety of therapies including special education for children birth to 3 (EI) or students 3 to 21 (school age).

Recreation- physical, social and creative opportunities to enrich life.

Residential/Housing- supports and services in your home and/or various housing alternatives.

Respite- short-term, temporary care so family members can take a break.

Service Coordination- assist persons with developmental disabilities in gaining access to necessary services and supports

appropriate to the needs of the individual.

In-House Supports- a specific program for as-needed transportation to various locations.

Vocational/Employment- A service that provides competitive work in integrated settings and career development.

Disclaimer of Endorsement: Reference herein to any specific agency, program, process, or service by trade name, trademark, manufacturer, or otherwise, does not necessarily constitute or imply its endorsement, recommendation, or favoring by DDAWNY. The views and opinions of members expressed herein do not necessarily state or reflect those of the DDAWNY agency, and shall not be used for advertising or endorsement purposes.

ALE = Allegany
CAT = Cattaraugus
CAY = Cayuga
CHA = Chautauqua

CHE = Chemung
ERIE = Erie
LIV = Livingston
GEN = Genesee

MON = Monroe
NIA = Niagara
ONT = Ontario
ORL = Orleans

SCH = Schuyler
SEN = SENECA
STE = Steuben
TOM = Tompkins

WAY = Wayne
WYM = Wyoming
YAT = Yates

NAVIGATING OTHER SERVICES

ACCES-VR 1-888-652-7062

Contact Information:
Adult Career and Continuing Education Services-Vocational Rehabilitation
www.acces.nysed.gov/vr/buffalo-district-office

Target Population:
Adults (post-secondary) with a documented permanent disability that impacts their ability to seek, secure and maintain employment

Services:

- Vocational counseling
- Assessment
- Vocational education (i.e., college or technical/business school)
- Job placement services
- Job skills training
- Driver evaluation training
- Supported Employment
- Work related books, tools, licenses, and rehab technology
- Referral to outside agencies for additional supports

NYS CB (716) 847-3516

Contact Information:
New York State Commission for the Blind
www.ocfs.state.ny.us/main/cb

Target Population:
Children and adults who are legally blind are eligible for vocational rehabilitation services

Services:

- Rehabilitation services
- Training for Employment
- Business Enterprise Program
- Programs for older adults
- Programs for children
- Services provided in home, community, and private rehabilitation services
- Counseling and guidance to family
- Advocacy services
- Educational consultation
- Vocational coordination

OPWDD 1-800-487-6310

Contact Information:
Office for People with Developmental Disabilities
www.opwdd.ny.gov/

Target Population:
Children and adults with a documented developmental disability

Services:

- Parent advocacy training
- Service coordination
- Family supports services and financial counseling
- Residential Support
- Supported Employment
- Community support services (in-home support, respite)
- Self-determination
- Environmental
- Modifications (adaptive equipment)
- Healthcare (Medicaid)

OMH (716) 816-2001

Contact Information:
Office of Mental Health
www.omh.ny.gov

Target Population:
Children and adults with a documented mental health diagnosis.

Services:
Children and Adult Services:

- Clinic Treatment
- Day Treatment
- Family Support Services
- Functional Family Therapy
- Home and Community-Based Services Waiver
- Intensive Case Management (Medicaid)
- School-Based Mental Health Services
- Single Point of Access Supportive Case Management

ILC (716) 836-0822

Contact Information:
Independent Living Center
www.acces.nysed.gov/content/western-new-york-independent-living-inc-wnyl

Target Population:
Individuals with disabilities and elderly people

Services:

- Client Assistant Program
- Peer counseling
- Housing assistance
- Advocacy
- Information and referral
- Living skills training

OTHER SERVICES

Contact Information:
Department of Labor
www.labor.state.ny.us
(716) 851-2600

Department of Health
www.health.state.ny.us/
(716) 858-7690

Target Population:
DOL – Youth and adults looking for employment.

DOH – Anyone with a health-related concern.

Services:
NYS Department of Labor

- Unemployment Benefits
- Career Services
- Finding a job
- Planning your career
- One Stop services
- Worker Protection

NYS Department of Health

- STD Clinic
- Obesity prevention
- Eating disorders
- Substance abuse prevention
- Pregnancy planning
- Traumatic Brain Injury